# Six Building Blocks Design & Implement Milestone Checklist

Below are key milestones organizations often work to achieve through the Design and Implement stage of the Six Building Blocks Program.

### Leadership & consensus

[ ]  Protected time for improvement team to meet and work

[ ]  Regularly emphasize project importance and solicit feedback during staff & clinician meetings

[ ]  Clinical education opportunities offered to staff and clinicians, including on pain etiology

### Policies, patient agreements, & workflows

[ ]  Policy revised to align with evidence-based guidelines (e.g., CDC, AMDG)

[ ]  Patient agreement revised to support the policy and educate patients about risks

[ ]  Workflows written to support policies

[ ]  Training conducted on policies, agreement, workflows, and supporting EHR templates

### Tracking & monitoring patient care

[ ]  Patients on long-term opioid therapy identified

[ ]  All clinicians and delegates signed up for the prescription data monitoring program

[ ]  Calculating MED as dose or medication changes is possible and easy for clinicians and staff

[ ]  There is a dashboard of key measures for all patients on long-term opioid therapy

[ ]  Data are used to monitor care gaps, high-risk patients, and clinical variation

### Planned, patient-centered visits

[ ]  Data are used for pre-visit planning

[ ]  EHR pain visit templates are in place to cover key elements of the pain visit as outlined in the revised policy

[ ]  Standardized pre-visit planning and pain visits are integrated into the practice

[ ]  Patients receive education on chronic pain management and opioid risks

[ ]  Training in patient engagement is offered to staff and clinicians (e.g., motivational interviewing)

[ ]  Alternatives to opioids are regularly considered and discussed, and integrated into care processes

### Caring for patients with complex needs

[ ]  Tools selected and consistently in use to identify patients with complex needs (i.e., mental/behavioral health disorders, opioid use disorder, or other substance use disorders)

[ ]  Educational opportunities are provided to clinicians on how to identify and treat patients with opioid use disorder

[ ]  There is an approach to connecting patients to mental/behavioral health resources, either integrated in the primary care setting, in the community, or through telehealth

[ ]  There is an approach to connecting patients with opioid use disorder to treatment, either internally through waivered providers or externally through an identified medication for opioid use disorder treatment facility

[ ]  Confidentiality regulations and other information-sharing hurdles have been addressed so that patient information can be shared between medical, behavioral health, and substance use disorder clinicians

[ ]  Training is provided to clinicians and staff on overcoming stigma about patients with mental/behavioral health needs, opioid use disorder, and other substance use disorders

### Measuring success

[ ]  Success metric identified

[ ]  Success metric regularly reviewed and reported at the clinician level