# Six Building Blocks Design & Implement Milestone Checklist

Below are key milestones organizations often work to achieve through the Design and Implement stage of the Six Building Blocks Program.

### Leadership & consensus

Protected time for improvement team to meet and work

Regularly emphasize project importance and solicit feedback during staff & clinician meetings

Clinical education opportunities offered to staff and clinicians, including on pain etiology

### Policies, patient agreements, & workflows

Policy revised to align with evidence-based guidelines (e.g., CDC, AMDG)

Patient agreement revised to support the policy and educate patients about risks

Workflows written to support policies

Training conducted on policies, agreement, workflows, and supporting EHR templates

### Tracking & monitoring patient care

Patients on long-term opioid therapy identified

All clinicians and delegates signed up for the prescription data monitoring program

Calculating MED as dose or medication changes is possible and easy for clinicians and staff

There is a dashboard of key measures for all patients on long-term opioid therapy

Data are used to monitor care gaps, high-risk patients, and clinical variation

### Planned, patient-centered visits

Data are used for pre-visit planning

EHR pain visit templates are in place to cover key elements of the pain visit as outlined in the revised policy

Standardized pre-visit planning and pain visits are integrated into the practice

Patients receive education on chronic pain management and opioid risks

Training in patient engagement is offered to staff and clinicians (e.g., motivational interviewing)

Alternatives to opioids are regularly considered and discussed, and integrated into care processes

### Caring for complex patients

Tools selected and in use to identify complex patients, such as those with behavioral health disorders or OUD

Clear referral pathways in place for complex patient resources

### Measuring success

Success metric identified

Success metric regularly reviewed and reported at the clinician level