# Quality Improvement Resources for Practice Facilitators

**IHI Quality Improvement Essentials Toolkit**

This toolkit includes nine different QI strategies/tools, each includes a short description, instructions, an example, and a blank template. Free registration required.

<http://www.ihi.org/resources/Pages/Tools/Quality-Improvement-Essentials-Toolkit.aspx>

**IHI Online Courses on Quality Improvement**

This course provides a free sample of the “QI 102: How to Improve with the Model for Improvement” course is available to all who register for a (free) IHI “Complete Access” account. Course fee: free to students, residents, and professors; $300 annual fee for health professionals and others.

<http://www.ihi.org/education/IHIOpenSchool/courses/Pages/default.aspx>

* Use this link for a set of free short videos: http://www.ihi.org/education/IHIOpenSchool/resources/Pages/BobLloydWhiteboard.aspx

**Safety Net Medical Home Initiative – Quality Improvement Strategy**

This resource provides an overview of QI and detailed information and case studies on two common QI methods: Model for Improvement and Lean. Part 1 also covers the role of measurement in PCMH transformation and presents strategies for using data to drive and guide QI.

http://www.safetynetmedicalhome.org/change-concepts/quality-improvement-strategy

* **Quality Improvement Strategy Executive Summary** <http://www.safetynetmedicalhome.org/sites/default/files/Executive-Summary-QI-Strategy.pdf>
* **Quality Improvement Strategy Part 1: Tools to Make and Measure Improvement** <http://www.safetynetmedicalhome.org/sites/default/files/Implementation-Guide-QI-Strategy-1.pdf>

**AHRQ Practice Facilitation Handbook**

This extensive handbook consists of 21 training modules to assist in the training of new practice facilitators as they begin to develop the knowledge and skills needed to support meaningful improvement in primary care practices. The content of the training materials is based on the core and specialized competencies that a practice facilitator needs to support a practice in implementing the change package contained in the Integrating Chronic Care and Business Strategies in the Safety Net toolkit.

<https://www.ahrq.gov/professionals/prevention-chronic-care/improve/system/pfhandbook/index.html>